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FedEx unveils new import tool to streamline operations and efficiency for Asia Pacific Businesses

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Federal Express Corporation (FedEx), one of the world's largest express transportation companies, has launched the FedEx Import Tool, an innovative solution that uses advanced technology to address the increasing complexities of international trade in the Asia Pacific (APAC) region.

The automated single-window solution will transform the import process and provide greater visibility on the overall end-to-end experience for importers, making importing simpler and more efficient.

The tool is diployed in Australia, Japan, Taiwan and Korea to reduce manual efforts in tasks such as customs documentation, and regulatory compliance. FedEx Import Tool will soon be rolled-out to additional APAC markets including Malaysia, Thailand, Indonesia, Philippines, Singapore, and New Zealand.

Key features of FedEx Import Tool include:

- **Unified self-service platform** to streamline the shipping process by centralizing document management and shipment tracking.
- **Dashboard for greater visibility** into every stage of the import shipments.
- **Proactive notifications** to expedite the clearance process and minimize delays.
- **Round-the-clock monitoring** allows shippers and importers to track their shipments up to 90 days after pickup.

“As the pace of business increases, FedEx Import Tool is a timely introduction that underscores the value we bring to our customers. Leveraging intuitive digital solutions that provide importers with real-time data at their fingertips represents a significant leap in supply chain efficiency. This advancement makes supply chain planning easier and streamlines shipping processes. The end result is that customers get more time back to focus on growing their business by optimizing other crucial aspects of their operations,” commented Kawal Preet, president of Asia Pacific, FedEx.